

16/11/2022

**Re: Gorillas License Review - 113 Bryan Avenue**

Dear Sir/Madam

I'm writing concerning the review of the above licence. I am a long-term resident of Bryan Avenue.

Prevention of Public Nuisance

The street is frequently blocked or restricted by HGVs and other delivery vans. Incidents such as this have been reported, yet they continue to happen. At times there is a queue of trucks/vans to make deliveries. On several occasions, HGVs park at the end of the street (at the junction of Bryan & Peter Avenue, opposite the e-chargers). Empty trolley cages are wheeled down the street, loaded and wheeled up again to Gorillas. The sound is terrible and shows no consideration for residents.

Trucks are left idling with increased noise levels. The private refuse truck is also very noisy and can arrive very early in the morning.

At times the attitude of delivery drivers has been defensive or aggressive to residents when asked to move, claiming their right to 'do their job', when residents' rights seem to be overridden by Gorillas' lack of engagement or disregard for residents. Overall noise pollution has increased in the last 18 months. Additionally, the air quality has decreased. During the hot summer spell in '22, it was necessary to close the windows, as the noise was so loud, put very simply, unwanted sound. There is also increased air pollution and particulate matter.

Trees have been damaged, kerbs and footpaths damaged in addition to extra heavy use and damage to the road surface.

Public Safety, Prevention of Crime & Disorder & Protection of children from harm

It is hazardous to pass the gates of Gorillas, with the way bikes fly out seemingly without checking for pedestrians. It is a blind spot with no way for a pedestrian to see a bike coming out. Also, it is risky to cross the road for fear of an oncoming bike travelling at speed. Several residents and visitors have seen the riders using the footpaths or taking a corner too fast. Do we have to wait until there is a serious accident?

The issues have been raised with Gorillas but they keep occurring.